

WS-02987A-08-0180

OPEN MEETING AGENDA ITEM

ORIGINAL

ARIZONA CORPORATION COM
UTILITY COMPLAINT FORM



0000145472

Investigator: Tom Davis

E 2013 JUN 11 P 12:53

Priority: Respond Within Five Days CORP COMMISSION
DOCKET CONTROL

Opinion No. 2013 - 111094

Date: 6/11/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Chandra

Nielson

Account Name: Chandra Nielson

Home:

Street:

Work: (000) 000-0000

City: San Tan

CBR:

State: AZ Zip: 85143

Is: Cellular

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED
WASTEWATER

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WATER/

Poor water quality, horrible customer service, and low water pressure does not warrant a rate increase. Johnson Utilities did not contact me personally to inform me of high nitrates (or e-coli) in the water. This greatly concerns me. I found out from a mass phone call sent out by the local school district. The welfare and health of my family is at risk due to the negligence of this company.

End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

JUN 11 2013

Investigator's Comments and Disposition:

6/11/13: Entered for the record and docketed

End of Comments

DOCKETED BY

Date Completed: 6/11/2013

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